

**Fostering Internationalization at Montenegrin HEIs through
Efficient Strategic Planning – IESP**

Title of Work package	WP 4 Integration of Internationalization at Montenegrin HEIs
Activity no.	DEV 4.2: Establishment of language support centre for internationalization
Title of outcome	Report on the Establishment of language support centre for internationalization
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Language Support Centers for Internationalization were established at all three Montenegrin Universities.

Decisions on establishment of the Centers can be found at: <http://www.iesp.ucg.ac.me/page.php?id=25>

The centers were equipped with the computers procured within the project.

At the University of Montenegro Language Support Department for Internationalization (web page of the Centre - <https://www.ucg.ac.me/rektorat/support>) has been established as part of the Centre for International Cooperation and Career Development. The first classroom was established in the Rectorate, in Podgorica campus. The second one was established at Faculty of Philology in Nikšić (the second largest city in Montenegro) campus. The Centre provides extensive programmes of English language support for the teaching staff and administration whose first language is not English. The Language Support Department for Internationalization offers a range of English language courses and services for University teaching staff and administration, taught by highly-experienced English teachers from English Language Departments. The courses at different levels, provided throughout the academic year, will help the teaching staff to develop their English language skills and improve their Academic English skills of their own particular subject area. English language courses for administration will focus on the specific language that they need in the daily work as well as in communication with international students. Also, Language Support Centre for internationalization will provide Montenegrin language courses for international students and staff so that they can become fully integrated into the Montenegrin HEIs community and be able to broaden their cultural experience during their study in Montenegro. All the language programs will be unique in that they will apply both interactive online and innovative face-to-face teaching methods. They will draw on live webinars,

moderated discussions, videos, and social media tools as well as traditional face-to-face classes, held at regular intervals on campus.

At University Donja Gorica (UDG), the Language Center for Support to Internationalization is support to internationalization and constitutes an organizational unit in line with the act on internal organization and job descriptions of the University Donja Gorica. As stated in the Center's activities, the UDG Language Center for Support to Internationalization includes organization of professional English language courses at different levels intended for academic and administrative staff so that they can more effectively participate in the University's internationalization process, as well as for teaching staff of foreign universities and foreign students who attend UDG and participate in the internationalization process as guest lecturers or researchers or as exchange students.

Professional English language courses are taught by lecturers and associates of the Faculty of Philology, University of Donja Gorica. Courses can be organized during each semester for academic and administrative staff. Professional English language courses for academic staff are intended for lecturers who want to improve their knowledge of the English language in order to be able to teach in English more successfully and to improve their language skills in writing scientific papers in English. On the other hand, courses for administrative staff are intended for those who want to improve or acquire professional English language skills that are necessary for written and oral communication with foreign students and partners from foreign universities.

Also, the UDG Language Center for Support to Internationalization shall organize Montenegrin language courses for foreigners at different levels, which would primarily be intended for foreign students and academic/administrative staff from foreign universities.

At the University Mediterranean Language Department for Support to Internationalization was established with the aim of providing intensive support to internationalization process through organization of courses intended for academic and administrative staff of the University so that they can more effectively participate in the internationalization process, as well as to teaching staff of foreign universities and foreign students who visit University Mediterranean as visiting professors or exchange students. Courses of professional English language are organized by professors of English language at University Mediterranean every semester. Administrative staff are offered courses for mastering English language skills needed in everyday communication with foreign students and partners. Depending on the needs of employees, the offer of course could include other foreign languages in the future.